HEALTH CARE PROGRAMS

Online CERTIFICATIONS
Online MASTER’S DEGREE PROGRAMS
Online CONTINUING EDUCATION PROGRAMS

UCF Continuing Education
Regional Campuses
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The healthcare industry is one of the few career fields that continues to grow despite the economic climate. As a leading educational institution, UCF CE is here to help you start a new career in healthcare or help you advance in your current one.

We are proud to offer graduate programs, certificates, and professional/personal development programs. Choose from our wide variety of programs in this category.
Master of Science in Health Sciences
Health Services Administration Track

The Department of Health Management and Informatics at the University of Central Florida now offers an online Executive Master of Science in Health Sciences - Health Services Administration Track (e-MSHSA). The program includes an analysis of issues and trends in the health care industry and study of the structure and leadership of health care organizations. Students enroll each Fall as part of a cohort group. The entire program of study can be completed via the Internet with a required two-and-a-half-day, face-to-face meeting on campus each semester. The curriculum emphasizes leadership in career progression, as well as strategic and operational management and development of health care organizations.

Career Opportunities
Health care is the fastest-growing industry in the nation and the second largest industry in the state of Florida. The industry offers a variety of career opportunities in health services administration. Health services administrators deal with the business aspect of the health care industry. They may work for organizations with health care facilities or for organizations that do business with health care facilities. Prospective employers include research and development firms, pharmaceutical companies, insurance companies, computer software firms, physician practices, home health care agencies, retirement centers, free-standing clinics, ambulatory surgical centers, durable medical equipment companies, public health centers and managed-care organizations. Health services administrators are often responsible for million-dollar budgets and hundreds of employees. The complexity of the job, challenge of leadership and motivation, and delivery of efficient and effective high-quality health care combine to make health services administration a rewarding and demanding career.

Who Should Apply
Our ideal candidates for this program are working health care professionals with a minimum of three years of relevant professional experience. A bachelor’s degree is required for admission to the program, as is a minimum undergraduate GPA of 3.0. Admission to the program is competitive and contingent on meeting its requirements. Not all students who apply may be accepted, even if minimum requirements are met.

Cohort Model
The e-MSHSA program uses a cohort model with no more than 30 Students admitted each Fall. The advantages of a cohort model include:

- Increased sense of community
- Enhanced opportunities for networking
- More in-depth coverage of advanced topics

CAHME Accredited
Accreditation by the Commission on Accreditation of Health Care Management Education (CAHME) assures prospective students that the program strives to be exceptional.

For more information, please visit the program website:
www.cohpa.ucf.edu/hmi/emshsa.cfm

CONTACT US:
Reid Oetjen, Ph.D.
Director, e-MSHSA Program
407.823.5668
roetjen@mail.ucf.edu

Program in Health Services Administration
University of Central Florida
College of Health and Public Affairs
Department of Health Management and Informatics
HPA II - 210
Orlando, FL 32816-2205
407.823.2359
www.cohpa.ucf.edu/hmi/emshsa.cfm

For advising services:
College Office of Graduate Studies
407.823.4025
cohpagraduate@mail.ucf.edu

For a graduate application:
UCF Office of Graduate Admissions
407.823.2766
www.gra.graduate.ucf.edu

For financial aid and scholarship information:
UCF Office of Student Financial Assistance
407.823.2827
http://finaid.ucf.edu

OTHER RESOURCES:
UCF Student Chapter of the American College of Healthcare Executives (ACHE)
407.823.2359
ACHE National Chapter
www.ache.org
The Department of Health Management and Informatics at the University of Central Florida is now offering an online Master of Science in Health Care Informatics. The program is enhanced by on-campus sessions and is designed to be finished in 20 months. The program will:

- Develop your leadership and decision-making skills
- Enable you to serve your organization's information needs
- Teach you to work using an evidence-based, knowledge-management approach

Who Should Apply
Our ideal candidates for this program are working health care professionals with practical experience in clinical or administrative areas. A bachelor's degree is required for admission to the program, as is a minimum undergraduate GPA of 3.0. Admission to the program is competitive and contingent on meeting its requirements. Not all students who apply may be accepted, even if minimum requirements are met.

Curriculum
The Master of Science in Health Care Informatics will be awarded upon completion of appropriate prerequisite course work and 36 credits of prescribed graduate study. Credits must be taken in health-services management, health care informatics, research practicum/thesis, a symposium course and a seminar on health care informatics research. The health care informatics program is unique in that it will focus on providing students with a thorough grounding in the clinical, management and business aspects of the health informatics field. The program will be offered through an online, distance-learning format to offer access and convenience to working professionals.

Course Requirements
Once you’ve completed any and all prerequisite course work, you will need 36 credit hours of required graduate-level courses — that’s all — and you can finish in 20 months. This course work includes these areas and projects:

- Health-services management
- Health care informatics
- Database management
- Symposium
- Seminar on health care informatics research

Getting a Job
Graduates can work as practitioners, managers, analysts and researchers. Numerous openings have been announced in several environments, including health centers and health insurance companies.

For more information, please visit the program website:
www.cohpa.ucf.edu/informatics

CONTACT US:
Kendall H. Cortelyou-Ward, Ph.D.
Director, Health Care Informatics
407.823.2639
kcortely@mail.ucf.edu

Program in Health Care Informatics
University of Central Florida
College of Health and Public Affairs
Department of Health Management and Informatics
HPA II - 210
Orlando, FL 32816-2205
407.823.2359
www.cohpa.ucf.edu/informatics

For advising services:
College Office of Graduate Studies
407.823.4025
cohpagraduate@mail.ucf.edu

For a graduate application:
UCF Office of Graduate Admissions
407.823.2766
www.graduate.ucf.edu

For financial aid and scholarship information:
UCF Office of Student Financial Assistance
407.823.2827
http://finaid.ucf.edu

OTHER RESOURCES:
UCF Student Chapter of the American College of Healthcare Executives (ACHE)
407.823.2359

HIMSS National Chapter
www.himss.org
Program Background
The Florida Legislature enacted the “Comprehensive Medical Malpractice Act of 1985,” which requires certain health care facilities to employ a licensed Risk Manager. The Agency for Health Care Administration is responsible for enforcing this mandate, and verification of compliance is now included in their procedures.

This fully online program complies with the 120- hours of Risk Management education required by the State of Florida and includes the examination to become a Licensed Health Care Risk Manager. Participants can complete the program in a self paced mode within a 10 month period. Course format includes online lectures, homework, projects, and additional work as assigned. Questions and tests will be monitored and graded by faculty.

Who Should Enroll
The course is designed for those students who have a background in health care administration or who are licensed as a health care provider in Florida. Typical job titles who qualify for licensure include Registered Nurses (RN’s; CEUs available!), Medical Doctors (MD’s), Health Information Managers (RHIA, RHIT), Pharmacists, Respiratory Therapists (RRTs), Radiologic Technologists, Administrators, Osteopathic Physicians, Podiatrists, Chiropractors, Emergency Medical Technicians (EMT’s) and other professionals in the healthcare industry. Please contact AHCA @ 1-888-419-3456 to check your individual status.

Curriculum
This course is designed to teach the student:

- background, history and philosophy of health care risk management;
- Florida statutory requirements for a health care risk management program including state reporting requirements of adverse incidents;
- to develop a plan for a comprehensive health care risk management program in a licensed facility including incident reporting procedures;
- knowledge of medical malpractice claims investigation and settlement;
- methods of identifying clinical risks, determining methods to resolve those risks, and developing methods of monitoring patient outcomes;
- methods of interpreting contracts and purchasing insurance;
- safety issues including OSHA regulations for health care facilities;
- ethical decision making, statutory requirements for advanced directives;
- and the interrelationship of various programs such as quality improvement, infection control, utilization management and safety with risk management.

For more information, please visit the program website: www.ce.ucf.edu/riskmanagement

CONTACT US:
Maria Cherjovsky
mariac@mail.ucf.edu

FACULTY:
Aaron Liberman, Ph.D.
Faculty Program Coordinator

Ms. Diane DeMark and Ms. Joan Parody, course coordinators and principal instructors, are both licensed Health Care Risk Managers

Additional faculty lecturers include experts in their respective fields such as educators, lawyers and risk management practitioners.

PROGRAM COST:
$995 per student
$895 UCF Alumni
‘Easy Pay’ plan available.
Please visit website for further information: www.ce.ucf.edu/riskmanagement
Program Background
This fully online program allows students to learn anytime, anywhere, making it convenient for the working professional. Students will have access to 10 extensive modules to get you started working as a Legal Nurse Consultant. The program offers over 30 hours of video instruction presented by legal professionals. Students will have real life experience of working on an actual case study and get a full review on the final case work. The online course format provides access to all course materials, assignments and videos conveniently from one site. Access to the course forum will allow students to contact the instructor, post a question or start a discussion with other students. The course package also includes 71 hours of nursing CEU's, provided by the UCF College of Nursing.

Who Should Enroll
This course is designed for those students who already have an active RN license and are looking to use their clinical experience and expertise in the legal arena. A successful legal nurse consultant possesses several quality traits that will tap into his or her clinical experience. He or she is analytical, assertive, organized and efficient. The legal nurse consultant verbally communicates effectively, is skilled in professional writing and knows how to prioritize his or her work schedule.

Curriculum
The Legal Nurse Consultant program consists of 10 lesson modules, video lectures, reading assignments, post-tests, and a final case study. Because this program is designed by legal nurse consultants, students will learn how to:

- Review medical records pertaining to a case and identify the 4 elements of negligence.
- Locate and select appropriate health care experts who are needed to testify on the strengths or weaknesses of the merits of a case.
- Draft written reports and chronologies for the lawyer, risk manager or claims manager.
- Identify what skills and efforts are necessary to become a successfully practicing legal nurse consultant in today’s market.
- Describe the various roles of the Legal Nurse Consultant in the work environment
- List the steps in the evolution of a lawsuit
- Analyze a negligence claim for merit and standard of care issues
- Develop a format for communicating case issues and findings
- Identify the laws that impact medical malpractice and nursing home negligence claims

Online Course Features
- Video streaming lessons (over 30 hours)
- Work on actual cases
- Faculty easily available
- Get a full review on your final case work
- Access all course materials, assignments, and videos from one site
- interact with speakers, faculty and other students

For more information, please visit the program website:
www.ce.ucf.edu/LNC

CONTACT US:
legalnurse@mail.ucf.edu
407.882.0260

FACULTY:
Joan K. Magnusson, BSN, RN, LHRM, LNCC
Pamela Curren, BSN, RN, LNCC

Additional faculty lecturers include experts in their respective fields such as lawyers and professional legal nurse consultants

PROGRAM COST:
$1099 per student
$1049 UCF Alumni
**Dental Admissions Test (DAT) Review**

**Program Description**

This is an 11-week comprehensive course that prepares you for the Dental Admissions Test. The DAT prep course includes covering all detailed new changes in biology, general chemistry, physiology, organic chemistry, perceptual ability, reading comprehension, and quantitative reasoning. Several practice exams, detailed testing strategies, and thorough exposure to the scientific content of the test will be provided. The course is taught by highly trained professionals with an M.D. and/or Ph.D.

For more information, please visit the program website: [www.testprep.ucf.edu](http://www.testprep.ucf.edu)

**CONTACT US:**

testprep@mail.ucf.edu
407.882.TEST

**FACULTY:**

Dr. Gavin Putzer, MD, PhD, MPH

**PROGRAM COST:**

$1325 the first $175 is a deposit to reserve a seat

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**Medical College Admissions Test (MCAT) Review**

**Program Description**

This is a 12-week comprehensive course that prepares you for the Medical College Admissions Test. The MCAT prep course covers all pertinent biology, biochemistry, physiology, general and organic chemistry, physics, reading, verbal and writing skills. The course provides analytical science problem passage solving techniques and several mock practice exams will be provided. The course is taught by highly trained professionals with an M.D. and/or Ph.D.

For more information, please visit the program website: [www.testprep.ucf.edu](http://www.testprep.ucf.edu)

**CONTACT US:**

testprep@mail.ucf.edu
407.882.TEST

**FACULTY:**

Dr. Gavin Putzer, MD, PhD, MPH

**PROGRAM COST:**

$1675 the first $300 is a deposit to reserve a seat
Pharmacy College Admissions Test (PCAT) Review

Program Description
This is an 11-week comprehensive course that prepares you for the Pharmacy College Admissions Test. The PCAT prep course includes detailed new changes in biology, microbiology, physiology, general and organic chemistry, reading comprehension, verbal and writing essay skills, analytical science problem solving and scientific expertise. Several practice exams will be provided. The course is taught by highly trained professionals with an M.D. and/or Ph.D.

For more information, please visit the program website: www.testprep.ucf.edu

CONTACT US:
testprep@mail.ucf.edu
407.882.TEST

FACULTY:
Dr. Gavin Putzer, MD, PhD, MPH

PROGRAM COST:
$1325 the first $175 is a deposit to reserve a seat

Optometry Admissions Test (OAT) Review

Program Description
This is a 12-week comprehensive course that prepares you for the Optometry Admissions Test. The OAT prep course includes all topics covering natural sciences, (biology, general chemistry, organic chemistry) as well as physics, reading comprehension, and quantitative reasoning. Several practice exams, detailed test taking strategies, and thorough exposure to the scientific content of the test will be provided. The course is taught by highly trained professionals with an M.D. and/or Ph.D.

For more information, please visit the program website: www.testprep.ucf.edu

CONTACT US:
testprep@mail.ucf.edu
407.882.TEST

FACULTY:
Dr. Gavin Putzer, MD, PhD, MPH

PROGRAM COST:
$1325 the first $175 is a deposit to reserve a seat
**Administrative Dental Assistant**

**Program Description**
This nationally recognized Administrative Dental Assistant online certificate program teaches the essential administrative tasks for managing the business aspects of a dental practice and becoming an Administrative Dental Assistant. This program includes instruction in dental terminology and anatomy, medical records management, accounts receivable and reimbursement management, insurance and patient billing, patient scheduling, and procedural and diagnostic coding. The Administrative Dental Assistant online program will prepare you for a new career working in a dental office. Textbooks included.

**Prerequisites**
No dental office work experience is required.

**Location**
Online at your own pace

For more information, please visit the program website: [www.gatlineducation.com/ucf/health.htm](http://www.gatlineducation.com/ucf/health.htm)

**CONTACT US:**
conted@mail.ucf.edu  
407.882.0260

**PROGRAM COST:**
$1595

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**Administrative Medical Specialist with Medical Billing and Coding**

**Program Description**
The Administrative Medical Specialist with Medical Billing and Coding (AMS/MBC) will give you the skills you need to find the job YOU are looking for as an Administrative Medical Specialist (AMS), Medical Billing Specialist, Medical Coder, and/or Medical Office Manager.

In addition to the extensive Medical Billing and Coding instruction, you will learn all the tasks and skills for an Administrative Medical Specialist, including those in the “front office” and the Business Office.

**Prerequisites**
A basic understanding of medical terminology is a prerequisite for this program.

**Location**
Online at your own pace

For more information, please visit the program website: [www.gatlineducation.com/ucf/health.htm](http://www.gatlineducation.com/ucf/health.htm)

**CONTACT US:**
conted@mail.ucf.edu  
407.882.0260

**PROGRAM COST:**
$1995
Administrative Medical Specialist with Medical Billing and Coding + Medical Terminology

Program Description
The Administrative Medical Specialist with Medical Billing and Coding + Medical Terminology program will give students both the complete AMS/MBC program plus a 60 hour Medical Terminology course!

Prerequisites
No healthcare work experience is required.

Location
Online at your own pace

For more information, please visit the program website: www.gatlineducation.com/ucf/health.htm

Advanced Coding for the Physician’s Office

Program Description
Continuous changes in the medical billing and coding profession, as well as HIPAA changes, have created an incredible demand for people trained in coding. CPT, ICD-9-CM (Volumes I and II), and HCPCS Level II coding are covered in this program, along with information on the Correct Coding Initiative (CCI), compliance and reimbursement issues, E & M guidelines, and much more. You’ll get important tips to increase your accuracy in code selections and make the billing process smoother, resulting in quicker and better reimbursement.

This program will prepare you for the Certified Professional Coder (CPC) certification exam offered by the American Academy of Professional Coders (AAPC).

Prerequisites
This program is designed specifically for students who have previous coding experience or education, such as the Administrative Medical Specialist Program.

Location
Online at your own pace

For more information, please visit the program website: www.gatlineducation.com/ucf/health.htm
Advanced Hospital Coding and CSS Prep

Program Description
Facility coding (hospital coding) is one of the best-paying sectors of the coding profession. If you’re already performing some aspect of facility coding, the Advanced Hospital Coding (AHC) Program will fill in the gaps, making you a more marketable employee. These skills are essential to your successful completion of the American Health Information Management Association’s (AHIMA) mastery-level credentialing exam, the Certified Coding Specialist (CCS).

Prerequisites
This program is designed specifically for students with previous coding experience or education, and for students who have completed the Administrative Medical Specialist program.

Location
Online at your own pace

For more information, please visit the program website:
www.gatlineducation.com/ucf/health.htm

CONTACT US:
conted@mail.ucf.edu
407.882.0260

PROGRAM COST:
$1695

Certified National Pharmaceutical Representative

Program Description
The CNPR Program was developed in partnership with the National Association of Pharmaceutical Sales Representatives (NAPSR). This unique training program will prepare you for a new career as a pharmaceutical sales representative and for national certification through NAPSR. As a registered student of the CNPR program, you’ll automatically become a member of NAPSR, and you’ll be eligible to sit for the CNPR national certification exam at no additional cost.

Prerequisites
Students should be proficient in keyboarding, have a basic understanding of a word-processing computer program (Microsoft Word recommended), and have a command of English grammar and punctuation. No healthcare or medical-office work experience is required.

Location
Online at your own pace

For more information, please visit the program website:
www.gatlineducation.com/ucf/health.htm

CONTACT US:
conted@mail.ucf.edu
407.882.0260

PROGRAM COST:
$1595
EMERGENCY MANAGEMENT TRAINING FOR FIRST RESPONDERS

Program Description
The growing number of disasters in recent years has placed the field of emergency management in the spotlight. The demand for skills in this field is increasing out of necessity, and skilled job seekers will be able to choose from opportunities in both the public and private sector.

This multimedia-rich program addresses all phases of emergency management: the social and environmental processes that generate hazards, hazard and vulnerability analysis, hazard mitigation, emergency response, disaster recovery, and emergency planning. You'll gain a solid understanding of emergency management principles and practices.

Prerequisites
A high school diploma or GED are required to complete this program.

Location
Online at your own pace

For more information, please visit the program website:
www.gatlineducation.com/ucf/health.htm

CONTACT US:
conted@mail.ucf.edu
407.882.0260
PROGRAM COST:
$1995

ICD-10 MEDICAL CODING: PREPARATION AND INSTRUCTION FOR IMPLEMENTATION

Program Description
ICD-10 is a radically upgraded diagnostic and procedural medical coding system that, by law, must be implemented throughout the healthcare industry by October 1, 2013. This new coding system is very different than the version currently in use, and it's important to start preparing for and implementing the massive changes to the existing coding system. This online program includes training in use of the new ICD-10 diagnostic and procedure codes for insurance billing and reimbursement, including an in-depth review of the ICD-10-CM (diagnoses) and ICD-10-PCS (procedures) coding manuals, guidelines, instructional notes, conventions, and coding steps.

Prerequisites
In order to take this program, you should have some knowledge of medical terminology. Education in anatomy and physiology is strongly recommended, but not required.

Location
Online at your own pace

For more information, please visit the program website:
www.gatlineducation.com/ucf/health.htm

CONTACT US:
conted@mail.ucf.edu
407.882.0260
PROGRAM COST:
$1995
Medical Terminology

Program Description
The Medical Terminology Online Training Program will teach you to understand not only medical terms themselves, but also their application. You’ll start by learning the origins of medical words and how to recognize prefixes and suffixes used in medical terminology. Then you’ll learn about the body as a whole and how to differentiate cells, tissues, organs, systems, and cavities. Next, you’ll learn to define and describe the function of each system of the human body. This knowledge will help you take the next step in your medical career or education.

Prerequisites
There are no specific prerequisites for this program other than basic computer skills and an Internet connection.

Location
Online at your own pace

For more information, please visit the program website:
www.gatlineducation.com/ucf/health.htm

CONTACT US:
conted@mail.ucf.edu
407.882.0260

PROGRAM COST:
$595

Medical Billing and Coding

Program Description
The Medical Billing and Coding (MBC) will give you the skills you need to find the job YOU are looking for as a Medical Billing Specialist, Medical Coder, and/or Medical Office Manager.

Upon successful completion of the Medical Billing and Coding course, students will be prepared for an entry-level position doing medical billing or coding in a medical office setting and will be prepared to sit for the national certification exam.

Prerequisites
A basic understanding of medical terminology is a prerequisite for this program.

Location
Online at your own pace

For more information, please visit the program website:
www.gatlineducation.com/ucf/health.htm

CONTACT US:
conted@mail.ucf.edu
407.882.0260

PROGRAM COST:
$1595
**Medical Transcription**

**Program Description**
A medical transcriptionist listens to dictated recordings made by physicians and other health care professionals and transcribes the recordings, creating medical reports that eventually become part of patients’ permanent files. In the Medical Transcription Online Training Program, you’ll gain the ability to transcribe medical reports and learn the skills you need to obtain an entry-level position as a medical transcriptionist.

**Prerequisites**
To take this program, you’ll need knowledge of English grammar, punctuation, and sentence structure, and the ability to discern what is being said, and more importantly, what is meant, even if the person dictating has accented speech.

**Location**
Online at your own pace

For more information, please visit the program website: www.gatlineducation.com/ucf/health.htm

**Contact Us:**
conted@mail.ucf.edu
407.882.0260

**Program Cost:**
$1895

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**Medical Transcription + Medical Terminology**

**Program Description**
A medical transcriptionist listens to dictated recordings made by physicians and other health care professionals and transcribes the recordings, creating medical reports that eventually become part of patients’ permanent files. In the Medical Transcription + Medical Terminology Online Training Program, you’ll gain the ability to transcribe medical reports and learn the skills you need to obtain an entry-level position as a medical transcriptionist. You’ll also get a 60-hour Medical Terminology Online Training Program!

**Prerequisites**
To take this program, you’ll need a working knowledge of medical terminology, knowledge of English grammar, punctuation, and sentence structure, and the ability to discern what is being said, and more importantly, what is meant, even if the person dictating has accented speech.

**Location**
Online at your own pace

For more information, please visit the program website: www.gatlineducation.com/ucf/health.htm

**Contact Us:**
conted@mail.ucf.edu
407.882.0260

**Program Cost:**
$1595
**Program Description**

This program will prepare you for entry-level pharmacy technician positions by teaching you medical and pharmaceutical terminology, basic anatomy related to the pharmacology of medications, and pharmaceutical calculations. The Pharmacy Technician Program will give you hands-on practice in retail pharmacy procedures through an online lab module. You’ll learn what information is necessary to process prescriptions and physician orders and apply that knowledge to fill mock prescriptions. The curriculum also includes the ethics of pharmacy practice and education about prescription medications, patient care and interaction, and charges and reimbursement.

**Prerequisites**

No health care or medical office work experience is required to take this program.

**Location**

Online at your own pace

For more information, please visit the program website:

www.gatlineducation.com/ucf/health.htm

**CONTACT US:**

canted@mail.ucf.edu
407.882.0260

**PROGRAM COST:**

$1995
HIPAA Training for Business Associates

Program Description
With HIPAA Basic Training for Business Associates, you can finally afford to properly train your entire workforce on HIPAA, including volunteers, consultants, and temporary help. This online course satisfies HIPAA compliance requirements in a brief course that will fit easily into the workday. This course emphasizes practical knowledge to assure compliance and avoid HIPAA violations.

Who Should Enroll
- Transcriptionists
- Contract coders
- Contracted laboratory and radiology departments
- Third-party billers
- Collection agencies
- Software vendors
- Interpreters
- Hospital & medical couriers
- Pharmacies with hospital contracts
- Contracted cleaning staff members
- Secure shredding companies
- Waste management companies
- Off-site records storage facilities
- Auditors
- Consultants

Location
Online at your own pace

For more information, please visit the program website:
www.ce.ucf.edu/HIPAA

HIPAA Training for Covered Entities

Program Description
With HIPAA Basic Training for Covered Entities, you can finally afford to properly train all your people on HIPAA, including volunteers, consultants, and temporary help. This online course satisfies HIPAA compliance requirements in a brief course that will fit easily into the workday. HIPAA Basic Training emphasizes practical knowledge to assure compliance and avoid HIPAA violations.

Who Should Enroll
- Nurses
- Technologists
- Technicians
- Sonographers
- Hygienists
- Paramedics and EMT's
- Support Personnel
- Volunteers
- Transcriptionists
- Contract coders
- Contracted laboratory and radiology departments
- Third-party billers
- Collection agencies
- Software vendors
- Interpreters
- Hospital & medical couriers
- Pharmacies with hospital contracts
- Contracted cleaning staff members
- Secure shredding companies
- Waste management companies
- Off-site records storage facilities
- Auditors
- Consultants

Location
Online at your own pace

For more information, please visit the program website:
www.ce.ucf.edu/HIPAA
Register Online at www.ce.ucf.edu